

CRISIS-READY. CRISIS-PROVEN.

Verizon Wireless' Crisis Response Team.

If the worst happens, our best are ready. Verizon Wireless' Crisis Response Team (VCRT) is a highly-skilled team of specialists who are dedicated to responding quickly in a crisis, wherever it is. We understand the importance of restoring wireless communications immediately to government agencies in an emergency. That's why we provide a nationwide service from a single, unified, field-proven source with VCRT.

VCRT is staffed by a specially-trained team of engineers and technicians. We're ready 24x7 to help government agencies, non-profit organizations and emergency management personnel stay connected to each other during a crisis.

VCRT provides support for all of these vital services:

- Back-up voice/data coverage
- Equipment/network support
- Live support line to request help 24x7
- Best-in-class customer support
- Routing of appropriate requests to Law Enforcement Resource Team (LERT)

For faster and more efficient response, network, operations, account services and support personnel are all seamlessly integrated into one unit. All you have to do is make one call and VCRT will be there to help.



VCRT is always a phone call away,
and prompt help is available
24 hours a day, every day of the year.

Call 1.800.981.9558